



Nipissing Wellness Ontario Health Team

Strategic Plan 2022 - 24



Équipe Santé Ontario Health Team
Ontario Bimaadzwin Niigaanwiwaad



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On behalf of the Nipissing Wellness Ontario Health Team (NWOHT) Collaboration Council, we are proud to introduce our 2022-24 Strategic Plan. This plan will provide an overview of our team's goals, which are centered around improving accessible, effective, collaborative healthcare in the Nipissing Region.

As we launch our 2022-24 Strategic Plan, we thank you for your support and hope that you will feel inspired to continue advancing integrated care within your organization alongside our team.



VISION STATEMENT:
Unified caring health and social services,
centered around patients, families and
caregivers.

Advancing Digital Health

Our Digital Health Committee is working to provide better online resources to deliver seamless collaboration in all aspects of care.

Improve System Navigation

To create increased system support for online users, a 24/7 assistance feature will be implemented on our website.

Contribute to Community Wellness

A focus on community wellness from an equitable, healthcare-centered perspective that looks to increase community engagement with the NWOHT.

OUR 2022-24 GOALS:

- Clarify uses of Online Appointment Booking (OAB) and understand interest in adoption
 - Complete Digital Health Road Map for Nipissing Wellness OHT in collaboration with all stakeholders to complete fully accessible OAB in the region
 - Launch privacy committee to support digital health
 - Develop and implement a patient portal, enhancing access to virtual care
 - Explore options for integrated care plans in the community
- Complete 24/7 implementation plan, ensuring online users can access all relevant information & resources
 - Implement provider navigation supports to increase overall accessibility
 - Monitor progress with provincial multi tenant navigator work and engage in planning for regional implementation
- Develop Population Health Management and Equity Plan
 - Engage with primary care and Public Health Unit to increase completion of appropriate cancer screening among unattached patients
 - Create MH Quality Improvement Plan metrics from recent needs-based analysis
 - Enhance engagement of Patients, Families and Caregivers in all work of the OHT as per Patient Family Caregiver Partnership and Engagement Strategy document
 - Work with Indigenous partners to leverage opportunities that demonstrate value to indigenous peoples
 - Engage with palliative care and mental health and addictions planning tables to identify gaps in access

Enhancing Organizational Growth

Our team is eager to engage with our community and grow our membership in order to better inform the work that we do.

Addressing Gaps in Access

We will work with partner organizations and community members to continue to understand gaps in service

Right Care in Right Place at Right Time

OUR 2022-24 GOALS:

- Develop policies and procedures to support operational activities of OHT
 - Expand OHT membership
 - Develop a Human Resource Management Plan
 - Explore governance models in collaboration with Ontario Health Corporate and Ontario Health North East
 - Expand community engagement in OHT work including front line staff
 - Develop a NWOHT Sustainment Plan
 - Develop Equity, Inclusion and Diversity Action Plan
 - Implement Patient/Family/Caregiver-Centered Care Best Practice Guidelines
 - Develop decision making framework
- Engage with Children's Health planning tables to understand and identify issues in wait times and support efforts in reducing waiting lists
 - We will work with partners in Mental Health and Addictions to address identified gaps in care within the Nipissing region
- Leverage existing projects and funding streams to provide a better place of care for patients who might be admitted to hospital unnecessarily
 - Develop and implement a plan for COVID-19 response and recovery in collaboration with system partners