



Équipe Santé Ontario Health Team
Ontario Bimaadzwin Niigaanwiwaad

2022 – SECOND QUARTER

The Nipissing Wellness Ontario Health Team (NWOHT) partners are thrilled to share this special edition Newsletter with our stakeholders as it contains the centre of what we have been working on over the past several months. In collaboration with our various councils, working groups, partners, and on behalf of the entire team at Nipissing Wellness Ontario Health Team we are pleased to share our 2022–2024 Strategic Plan.

MONTHS IN THE MAKING...

NWOHT has been working to identify and isolate key focus areas for improvements within the healthcare system in the Nipissing Region. In the attached Strategic Plan you will find a list of priorities that will guide our future projects and efforts over the next two years to help create a stronger, more equitable healthcare system for our entire community.

On behalf of the Nipissing Wellness Ontario Health Team (NWOHT) Collaboration Council, we are proud to introduce our 2022–2024 Strategic Plan. This plan will provide an overview of our team's goals, which are centered around improving accessible, effective, collaborative healthcare in the Nipissing Region.

As we launch our 2022–2024 Strategic Plan, we thank you for your support and hope that you will feel inspired to continue advancing integrated care within your organization alongside our team.

NWOHT STRATEGIC PLAN 2022–2024

ADVANCE DIGITAL HEALTH

Our Digital Health Committee is working to provide better online resources to deliver seamless collaboration in all aspects of care.

OUR 2022–2024 GOALS

- » Clarify uses of Online Appointment Booking (OAB) and understand interest in adoption
- » Complete Digital Health Road Map for Nipissing Wellness OHT in collaboration with all stakeholders to complete fully accessible OAB in the region
- » Launch privacy committee to support digital health
- » Develop and implement a patient portal, enhancing access to virtual care
- » Explore options for integrated care plans in the community

IMPROVE SYSTEM NAVIGATION

To create increased system support for online users, a 24/7 assistance feature will be implemented on our website.

OUR 2022–2024 GOALS

- » Complete 24/7 implementation plan, ensuring online users can access all relevant information & resources
- » Implement provider navigation supports to increase overall accessibility
- » Monitor progress with provincial multi tenant navigator work and engage in planning for regional implementation



CONTRIBUTE TO COMMUNITY WELLNESS

A focus on community wellness from an equitable, health-care-centered perspective that looks to increase community engagement with the NWOHT.

OUR 2022–2024 GOALS

- » Develop Population Health Management and Equity Plan
- » Engage with primary care and Public Health Unit to increase completion of appropriate cancer screening among unattached patients
- » Create MH Quality Improvement Plan metrics from recent needs-based analysis
- » Enhance engagement of Patient, Family and Caregivers in all work of the OHT as per Patient Family Caregiver Partnership and Engagement Strategy document
- » Work with Indigenous partners to leverage opportunities to that demonstrate value to indigenous peoples
- » Engage with palliative care and mental health and addictions planning tables to identify gaps in access

ENHANCE ORGANIZATIONAL GROWTH

Our team is eager to engage with our community and grow our membership in order to better inform the work that we do.

OUR 2022–2024 GOALS

- » Develop policies and procedures to support operational activities of OHT
- » Expand OHT membership
- » Develop a Human Resource Management Plan
- » Explore governance models in collaboration with Ontario Health Corporate and Ontario Health North East
- » Expand community engagement in OHT work including front line staff
- » Develop a NWOHT Sustainment Plan
- » Develop Equity, Inclusion and Diversity Action Plan
- » Implement Patient/Family/Caregiver-Centred Care Best Practice Guidelines
- » Develop decision making framework

ADDRESS GAPS IN ACCESS

We will work with partner organizations and community members to continue to understand gaps in service.

OUR 2022–2024 GOALS

- » Engage with Children's Health planning tables to understand and identify issues in wait times and support efforts in reducing waiting lists
- » We will work with partners in Mental Health and Addictions to address identified gaps in care within Nipissing



PUT THE RIGHT CARE IN THE RIGHT PLACE AT THE RIGHT TIME

OUR 2022–2024 GOALS

- » Leverage existing projects and funding streams to provide a better place of care for patients who might be admitted to hospital unnecessarily
- » Develop and implement a plan for COVID-19 response and recovery in collaboration with system partners

MEET OUR NEW STAFF



**TAMMY
ADJOUDJ**
ENGAGEMENT AND
ADMINISTRATIVE LEAD

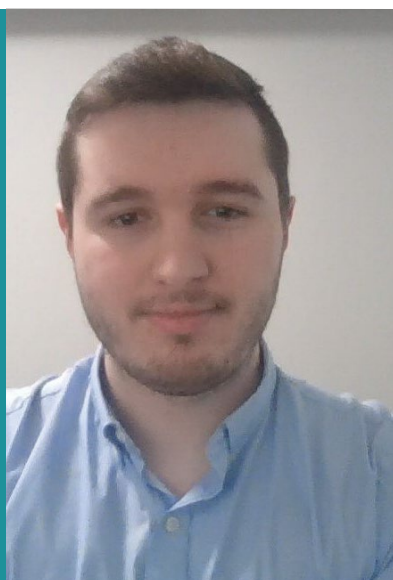
Originally from Mattawa, Tammy now lives in North Bay with her two sons. She brings both personal and professional experience in health care and social services within the Nipissing region to her new role at the Nipissing Wellness Ontario Health Team (NWOHT).

Tammy has a passion for helping people advocate for their loved ones and themselves evidenced by her volunteering experience and current seat on a wide range of local boards including: Director, Hands TheFamilyHelpNetwork; Vice President, Nipissing Down Syndrome Society; President, Gneiss Cooperative Housing Inc.; Director, Mattawa Childcare Centre; Co-Chair, Patient Family

Caregiver Council, NW OHT; and member of Nipissing Association for Disabled Youth (NADY); and North Bay Community Living.

Tammy's 20+ years of experience in administrative and project-related roles demonstrate her undeniable passion for meeting deadlines, fulfilling goals, and achieving successful results. Her commitment to the betterment of the community at large serves as her primary motive in all that she accomplishes.

Tammy is looking forward to collaborating with partners and members of the community in hopes of achieving an improved, accessible healthcare and social service system for all.



RAYMOND DOLCH

DIGITAL HEALTH LEAD

Raymond Dolch is the Digital Health Lead for NWOHT and an Integrated Care Manager with the eHealth Centre of Excellence.

Ray has had five years experience working in a change management capacity directly with primary care and acute care to enable digital health technologies that meet clinician needs.

Ray was previously involved in numerous provincial initiatives

and digital health projects such as: the Ontario eServices Program – supporting the roll out of eReferral and eConsult, online appointment booking deployment, chronic disease prevention and management tool development, and more.

Ray will be working to create a roadmap for our digital health journey, support Ontario Health digital health proposals for initiatives such as online appointment booking, patient portal, 24/7 patient navigation, and virtual care.

You will often see his cats, Leon and Piper in the background of any video calls.

CARLA WHITE

COMMUNICATIONS LEAD

Born and raised in North Bay, Ontario, Carla brings her familiarity of the region and her own varied health care experiences forward into her new role of Communication and Community Engagement Lead at Nipissing Wellness Ontario Health Team.

Carla completed her Master's degree in Communication, Technology, and Society at Clemson University while teaching in the Department of communication.

Her previous work experience with The Business Centre

Nipissing Parry Sound as the Youth and Entrepreneurship Coordinator as well as her research interests relating to emergent technology in everyday life provide a unique perspective in her new role.

Carla is looking forward to assisting and facilitating the growth and recognition of the OHT within the Nipissing region.

Through social media outreach, community involvement, and increased partnerships it is her hope that all members of the community will have access to quality, effective healthcare.



VISION STATEMENT

Unified caring health and social services, centered around patients, families and caregivers.

YOU ARE INVITED TO JOIN THE PATIENT FAMILY CAREGIVER COUNCIL

We are looking for community members for our Patient Family Caregiver Council! We would love to have you join us in the co-design of the future of healthcare.

If you're interested, please visit the website and email us:

[NIPISSINGWELLNESS.CA](https://nipissingwellness.ca)

INFO@NIPISSINGWELLNESS.CA



OUR PARTNERS

We are a group of 30+ local health and social service organizations who are working collaboratively with patients, families, and caregivers to transform our healthcare system.

We are working to build a detailed understanding of our local population, existing system strengths, and opportunities for improvement. Our goal is to co-design a system that is equitable and responsive to the health and social needs of people in our communities.



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